

VOLUNTEERING UPDATE

To continue to understand how Volunteering is perceived and could or should be improved a very simple 5 Question Survey was sent out to the Membership. This was very much a first step and intentionally made very simple to solicit responses. The questions required Yes / No answers and there was a space for comments.

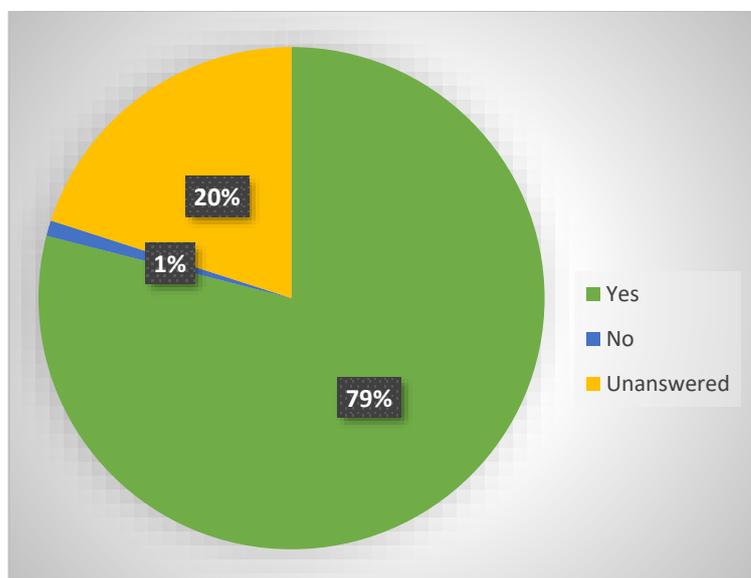
Whilst it is accepted that the survey was a little “crude” and the questions could have been better worded etc. the results have given a sound base to work from going forward.

1674 Members received the survey request, of those 1114 opened the initial email.

382 answered the questions & 282 responders commented on one or more questions.

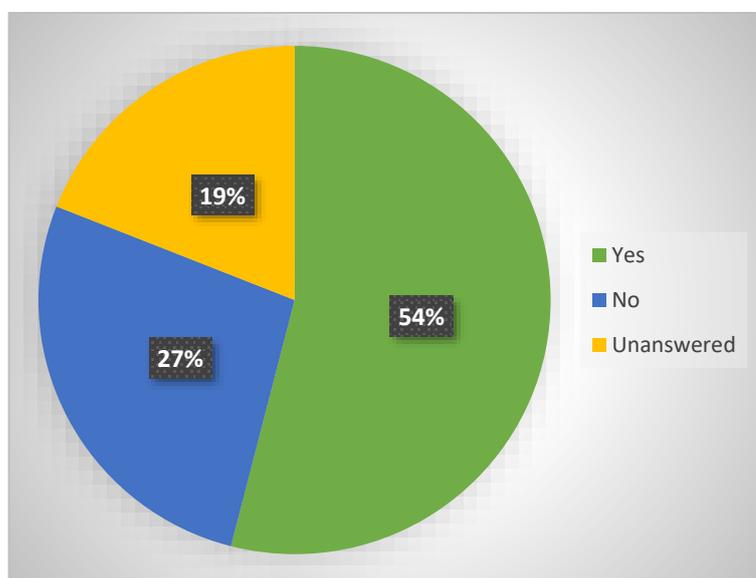
A summary is set out below along with the most “relevant” feedback for each question

Q1. Are you happy with the current methods of duty selection (Duty Man)?



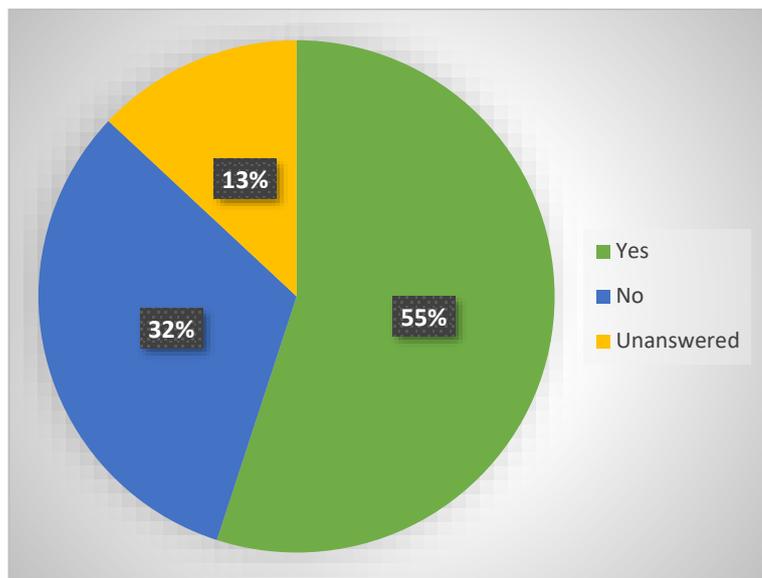
- Pre-allocated duties when Duty Man released suggest a closed shop (the reason for this is because PROs want a Team that he/she knows and trusts)
- How can I get experience of “big” events?
- Duty Man descriptions very poor
- Can the club run a training day for real situations both in and out of harbour? How to deal with Chichester Bar.
- Method of letting Sailing Secretary know if interest in doing more duties and getting experience. (e.g. Shadowing)

Q2. Would you like to see training offered to aid you in your duties?



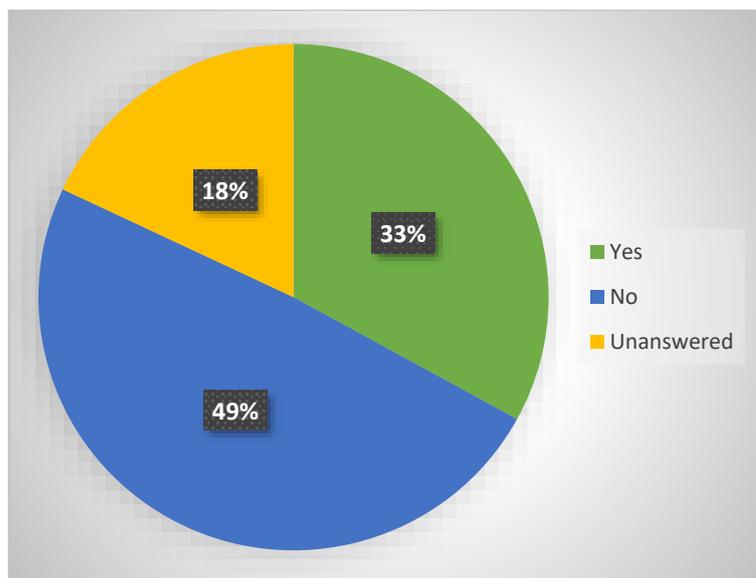
- Mentoring
- The charges for training too high
- A training programme laid out for all duties
- RYA Powerboat Level 2 (PB2) is considered not enough
- Offset costs of courses by doing extra duties

Q3. If training were offered, would it increase the variety of duties you would consider?



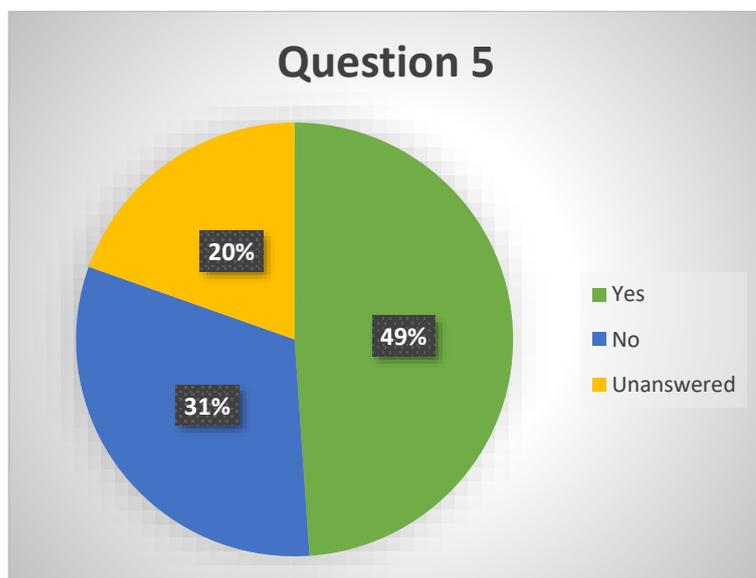
- Comments very similar to those in Question 2
- Mentoring
- The charges for training too high
- A training programme laid out for all duties
- RYA Powerboat Level 2 (PB2) is considered not enough
- Offset costs of courses by doing extra duties

Q4. If a larger variety of volunteering options were offered would you spend more time at HISC?



- Sailing duties would be diluted
- It would help members to make new friends and socialise
- There should be a no sailing duties type of "Duty Man"

Q5. Do you think the Club's current advertising methods for volunteering are enough?



- Needs to be better process for all volunteering
- Duty Man is not volunteering
- Website links to all aspects
- Appreciation and recognition
- 31 comments said there was no advertising

In summary there seems to be many members who are prepared to volunteer to undertake all sorts of duties but do not have any idea what they are or how to go about letting someone know.

However, there are also several members who feel that because we are such a “rich” club the staff should do everything. There is a lack of understanding of the balance required between staff and volunteering given the sheer size and scale of HISC. Perhaps too much emphasis is being given to the racing elements of the Club.

We are now in the process of looking deeper into how we take your comments forward – watch this space!